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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: ISC, (INVENTION SUBMISSION CORP.)
 Invention Promoter's Address: 217 Ninth Street
 City Pittsburgh State PA Zip Code 15222
 Complainant's Name: Mark Traumer
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Mark Traumer

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

ISC, (INVENTION SUBMISSION CORP.)

Invention promotion services offered to be performed:

Contacting Companies including Manufacturers, Marketers, Distributors, Retailers and Sales Reps with Inventions with the help of Intromark Inc.

Explanation of complaint between customer and invention promoter:

ISC Reps stated to me that there is no invention company like ISC, they are the largest and the most experienced in the business to make my invention successful, tricking me into believing them because of there very clever verbal techniques. They also stated to me if I signed up for the stage 3 service kit that would include above mentioned promotion services plus trademark, magazine and internet exposure to make my invention successful. This is the most expensive service package I strongly feel that ISC was only interested in taking my money and had no intentions of making me or any other customers invention successful. This company is a large company who is very clever in getting around the law in taking peoples money with no intention of making money for people. They used very sophisticated techniques in gaining your trust so time will pass you by and when 24 months have up they would simply repay we tried our best. This company is not only incompetent in trying to make your invention successful, they had no intentions of making your idea or invention making any money. I signed the original contracts with ISC on Oct. 10 1998 and I'm out \$13,007.46 and the only thing I have to show for it is a big file of papers.

Signed [REDACTED]

Date: 01/10/03

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.