

PTO/SB/2048A

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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (571) 273-0170. Please type or write clearly.

Acct #: [REDACTED]
 Name of the Invention Promotion Company: Universal Payment Corp. (412) 338-5240
 Invention Promoter's Address: 931 Penn Ave, FL, Universal Finance Company
 City Pittsburgh State PA Zip Code 15222-3802
 Complainant's Name: Deena P. Wilson
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Deena Wilson

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

T.V., radio

DOCUMENT REDACTED

Invention promotion services offered to be performed:

Invention / Idea Promotion

Exemption 6, FOIA

5 USC 552(b)(6)

Explanation of complaint between customer and invention promoter:

The company (Invention Submission Corp./ Universal Payment Corp./ Universal Finance Co.) misrepresented their services. They did not market my product like they said they would and they did not disclose the names and addresses of the companies they sent my invention information to. They told me a patent search was not necessary, but said they did a patent search. I never received proof of a patent search. The company provided me with a computer-generated book of outdated information alleging that my product was marketable. They made me think my product was marketable, but when I changed my mind and asked to cancel my contract because the results were going nowhere and [REDACTED], Mr. David Schultz told me it was impossible to cancel. Mr. Schultz pretended like his company, Invention Submission Corp. was not affiliated with the finance company, Universal Payment Corp./ Universal Finance Co. Mr. Schultz advised me to ask for [REDACTED] but do not tell the finance company that he had advised me to do that. During my dissatisfaction with Invention Submission Corp./ Universal Payment Corp./ Universal Finance Co., I spoke with Mr. David Schultz and Mr. Phil Penella regarding my complaints on several occasions. This company has been reported [REDACTED] its clients. This information can be found on the ftc.gov website.

Signed: [REDACTED] Date: 7-3-07

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the U.S. Patent and Trademark Office, Mail Stop Chief Information Officer, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.