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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (571) 273-0170. Please type or write clearly.

Name of the Invention Promotion Company: Invention Submission Corporation
 Invention Promoter's Address: 217 Ninth Street
 City Pittsburgh State PA Zip Code 15222-3506
 Complainant's Name: Craig D. Mueller
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Craig D. Mueller

DOCUMENT REDACTED

WHAT IS YOUR COMPLAINT?

Exemption 6, FOIA
5 USC 552(b)(6)

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

TV and Yellow Pages

Invention promotion services offered to be performed:

Artwork, Patent completed, market my invention, place in the invention show

Explanation of complaint between customer and invention promoter:

First, they told me the time to receive my patent should take 2-3 years. It actually took 5 years. They waited 1.5 years to call me saying I needed to sign the patent app (June 03). I received my patent in May '04.

Second, I signed up for the optional invention show. They have two rooms, one for ideas not patented and one for patented products. They called me asking if I wanted to put my non-patented idea in the show, or wait until it was patented. I said wait. I found out in 2003 it was entered into the non-patent room.

Third, I have still not been notified my product has been patented. They were to re-send out my idea to all their companies in their database. They have yet to do this.

Fourth, I have not heard from any company in their database. The only time I ever heard from ISC was if I needed to sign something

Signed: [REDACTED]

Date: Dec 13, 2004