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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: INVENTION SUBMISSION CORP.
 Invention Promoter's Address: 217 NINTH ST.
 City Pittsburgh State PA. Zip Code 15222
 Complainant's Name: Richard R. Mercer
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Richard Mercer

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

RECEIVED
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OFFICE OF THE
COMMISSIONER FOR PATENTS

Invention promotion services offered to be performed: PATENT SEARCH 695.00, FOR 2,500.00. They will process Patent Application, For next 2 years they would locate a MANUFACTURER to sign a Licensing Agreement in which I would RECEIVE Royalties.

Explanation of complaint between customer and invention promoter:

FIRST OF THEIR SERVICES WAS A PRESS RELEASE TO DISCLOSE THE PRODUCT TO BE PUBLISHED IN SOME FORM OF NEWSPAPER OR MAGAZINE. I DID NOT RECEIVE ANY PROOF THIS EVER HAPPENED. NEXT WAS TO PRODUCE A COLOR PHOTO AND DESCRIPTION TO SEND TO POSSIBLE MANUFACTURERS. I WAS UNHAPPY WITH THE PHOTO, BUT WAS TOLD IT WOULD TAKE TIME TO CHANGE AND SHOULD MOVE ON. EXCITED TO MOVE ON - I APPROVED IT. THIS PHOTO WOULD BE SENT TO 75-80 COMPANIES. THEY CLAIMED TO KNOW ALL THE RIGHT MANUFACTURERS FOR MY PRODUCT. I RECEIVED A LIST OF SAID COMPANIES. I THEN CONTACTED SEVERAL OF THEM ONLY TO FIND ONE TO BE A LOGGING COMPANY, ANOTHER MADE PARTICLE BOARD AND ANOTHER WHO MADE BUILDING MATERIALS. NONE OF WHICH WOULD BE MY IDEA OF POSSIBLE CANDIDATES. YET THEY CLAIMED TO KNOW WHAT THEY WERE DOING. AT MY EXPENSE. AFTER 2 YEARS AND NO LOCK, ISC INFORMED ME THEY WERE DONE PURSUING THE LICENSING OF MY IDEA. ALL SAID AND DONE MY COST WAS 10,195.00 FOR A PATENT.

Signed: [REDACTED]

Date: Dec. 14, 2002

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.