

Our brochure from ISC did not visually convey our complete invention. We approved the brochure without being totally satisfied due to a letter we received from them leaving us with the impression that in order to be in the upcoming Inpex show we needed to approve the brochure and get it back to them.

We had to do our own work and get our own protection on the most important part of our invention. We were told there wasn't room enough on the brochure to add anything else. After we began to request a refund toward the end of our contract they then offered to redo the brochure which was of course too late. We have paid ISC around \$10,000 with about \$3,400.00 more to pay. We were told they never gave refunds or cancelled contracts.

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