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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: Invention Submission Corporation
Invention Promoter's Address: 217 Ninth Street
City Pittsburg State PA Zip Code 15222
Complainant's Name: Aldo Glussich
Complainant's Address: [REDACTED]
City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Customer's Name: Deirdre Glussich, minor daughter

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

DOCUMENT REDACTED
Exemption 6, FOIA
5 USC 552(b)(6)

Name of mass media invention promoter advertised: [REDACTED]

Invention promotion services offered to be performed:

Obtain a patent, create promotional materials, get in touch with and promote product to
MANY different companies via internet, direct mail, invention conventions (world wide), etc. Kept encouraging
Explanation of complaint between customer and invention promoter: us by exclaiming over "over" "what a great invention"
and "was a sure thing."

Paid \$9,250.00 directly to ISC plus the cost to obtain patent.
All we got in return for this large amount of money was one
small pamphlet and a bound book with invention information. We saw
a small notice posted on their internet site for a short period.

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Exemption 3, FOIA

5 USC 552(b)(3)

we were not represented as they promised.
We realize now, in hind site, that we actually got very
little for the large amount of monies paid to this company.
They cheated us and used our trust in them to inflate
our hopes of success. They had us sign papers "as formality"
on standard forms" while they were telling us "this
looks like a sure thing" and "can't miss with this" "there's
nothing else out there on the market like this" "I really
believe you're going to make a lot of money on this idea"
We were very naive and got taken!

Signed: [REDACTED]

Date: 1-29-2003