

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

## COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (571) 273-0170. Please type or write clearly.

Name of the Invention Promotion Company: Advent Product Development  
Invention Promoter's Address: 313 Commerce Drive  
City Pawleys Island State SC Zip Code 29585  
Complainant's Name: PATRICK FORD  
Complainant's Address: [REDACTED]  
City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
Customer's Name: PATRICK FORD

### WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

DOCUMENT REDACTED  
Exemption 6, FOIA  
5 USC 552(b)(6)

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

Internet

Invention promotion services offered to be performed:

"Product Profile Report" (Phase I)

Explanation of complaint between customer and invention promoter:

I purchased the "Product Profile Report" from Advent, which I was lead to believe would include extensive research, specifically about my idea. Unfortunately, the report contained nothing more than boiler plate information, along with useless and irrelevant statistics, demographics and definitions, all of which are readily available on the internet. I was mislead by Advent into believing this report would be done on my idea specifically and this was not the case. I spoke with the attorney that Advent appointed me on the phone, and they indicated that obtaining a patent was could prove difficult given the design of my idea. This was completely contrary to what the Advent representatives told me. In our meeting the Advent representatives said that the patent attorney had indicated that nothing even remotely similar to my idea was uncovered and that it was the recommendation of the attorney that I move forward quickly with filing for a patent. This was part of their high pressure sales tactics to get me to sign up for phase two, which was quoted at \$8500. Upon having a second professional patent search conducted, prior patents were revealed that were strikingly similar to my idea, patents which were not included in the original report provided to me from Advent. Additionally, the firm that conducted the second search dismissed Advents findings as irrelevant to my invention idea, and was not even included as patents similar to my idea in the search they conducted. A refund was requested to Advents main office which was rejected.

Signed: [REDACTED]

Date: 11/14/07

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the U.S. Patent and Trademark Office, Mail Stop Chief Information Officer, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEE OR COMPLETED FORMS TO THIS ADDRESS.