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## COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (571) 273-0170. Please type or write clearly.

Name of the Invention Promotion Company: INVENTION SUBMISSION CORPORATION  
 Invention Promoter's Address: 217 9th STREET  
 City PITTSBURGH State PENNSYLVANIA Zip Code 15222-3506  
 Complainant's Name: JAMES L. KETROW  
 Complainant's Address: [REDACTED]  
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Customer's Name: \_\_\_\_\_

### WHAT IS YOUR COMPLAINT?

DOCUMENT REDACTED

Exemption 6, FOIA

5 USC 552(b)(6)

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

T.V. & BROCHURES WERE MAILED TO ME

Invention promotion services offered to be performed:

FACILITATE MY INVENTION (WHICH DID RECEIVE A PATENT) TO BE MARKETED AND PROTOTYPE DEVELOPED

Explanation of complaint between customer and invention promoter:

I ENTERED INTO A CONTRACT WITH ISC IN 2000, RECEIVED A PATENT (MOST OF WHICH WAS PROBLEMATIC IN THAT KAARDAL PROPPED ME JUST BEFORE MY PATENT WAS IN FINAL REVIEW) 2004 I ASKED IMMEDIATELY WHAT THEY WOULD DO TO MARKET, DEVELOP AND OTHERWISE FACILITATE THE PROCESS. I RECEIVED COPIOUS & VNUCTIOUS EXPLANATIONS OF ALL THE CLIENTS & COMPANIES THAT THEY (ISC) HAD SUPPOSEDLY CONTACTED, AND THE TRADE STATUS THAT THEY HAD DONE. I KEPT ATTEMPTING TO CONTACT THEM IN 2004-05 AND WAS NOTIFIED BY MAIL THAT KAARDAL HAD RETIRED AND THAT LEONARD & PROEHL WOULD NOW HANDLE MY ACCOUNT. IT IS A FACT THAT THEY SCAM PEOPLE, AND DO LITTLE OR NOTHING FOR \$13,000 THEY CHARGE IN VARIOUS STAGES TO MAKE YOU BELIEVE THAT IF YOU DON'T HURRY & PAY, YOU WILL LOSE YOUR OPPORTUNITY FOR EVER - I CALLED LEONARD & PROEHL TO ASK WHAT THEY WOULD DO TO HELP ME SINCE KAARDAL & ISC WERE NOT AND IT WAS CRITICAL TO MOVE FORWARD SINCE I NOW HAD GOTTEN THE PATENT - THEY SAID THAT THEY COULD DO NOTHING.

Signed [REDACTED]

Date: 11/11/06