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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: Invention Submission Corporation
 Invention Promoter's Address: 217 Ninth Street
 City Pittsburgh, State PA Zip Code 15222 3506
 Complainant's Name: Brenda J. Ingram
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Brenda Ingram

WHAT IS YOUR COMPLAINT?

DOCUMENT REDACTED

Please be as specific as possible within the space provided

Exemption 6, FOIA

5 USC 552(b)(6)

Name of mass media invention promoter advertised:

Television

Invention promotion services offered to be performed:

To submit invention to industry such as manufacturers, marketers. To help Patent and advertise invention.

Explanation of complaint between customer and invention promoter:

I was under the impression that for my \$10,000 that my invention would be submitted to manufacturers and advertised at trade shows. I was at least expecting a prototype. I do not to this day know what manufacturers if any my invention was submitted to. All I got for my ten thousand dollars was a patent worth \$500. dollars. However if my product was licensed the company ISC wanted 20% of the royalties. I couldn't understand why something as simple as a [REDACTED] was not picked up by a manufacturer since it cost pennies to make it. ISC claimed that they had a data bank of over 10,000 companies. I feel that ISC only wanted my money and did the least that they had do for it. I feel that their advertisements on TV are very misleading and a rip off. They need to be put out of business.

Signed: [REDACTED]

Date: 11-7-02 I ended Contract in 1999

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

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Exemption 3, FOIA

5 USC 552(b)(3)