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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (703) 306-5570. Please type or write clearly.

Name of the Invention Promotion Company: Terry Lambert
 Invention Promoter's Address: Lambert & Lambert 1670 Robert St., # 359
 City St. Paul State MN Zip Code 55118
 Complainant's Name: Stephen J. Saalman
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: _____

WHAT IS YOUR COMPLAINT?

DOCUMENT REDACTED
Exemption 6, FOIA
5 USC 552(b)(6)

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

Internet on the 'Patent Cafe' site.

Invention promotion services offered to be performed:

Invention Evaluation with Licensing & Marketing Services.

Explanation of complaint between customer and invention promoter:

First, At a cost of \$150, they promise an evaluation in 3-5 weeks and in my case it took nearly 9 weeks.
 Next, after receiving and reviewing the evaluation, the company added things to it that were not ever disclosed and took things away from it that were disclosed. Specifically, they mentioned [REDACTED] of which I never disclosed. Also, in the evaluation they mentioned that I had not done a patent search or applied for a patent of which I disclosed to them I had in Oct. 2001. I also sent them my attorneys address and other related paperwork.

All I received was a cut, copy and paste document that is sent to all their customers as a patent evaluation.
 Finally, they sent resourses (internet sites) that could be contacted and specifically one of them (lambertfunding@venturemap.com) is not even a registered website or E-mail address.

Thank you for reading my complaint, and I can be contacted at [REDACTED] or by E-mail at [REDACTED]

Stephen J. Saalman

DOCUMENT REDACTED
Exemption 3, FOIA
5 USC 552(b)(3)

Signed: _____

Date: May 6, 2004