This letter is a formal complaint against Jacob Enterprises, Inc. DBA Invention Home. I, Jerome W. Smith and La Tretha E. Stroughter pulled out of dealing with your services, due to the fact that we know this is just another scam/hustle all the way around. We have been requesting our monies back for almost two years now with the exception of $90.00 that was returned to us some time ago. There was a provisional filed on our behalf by Jacob Enterprises, Inc. DBA Invention Home company but there were no further instructions nor actions taken on our behalf and no further communications with us regarding the progress of our project during the time of doing business with Jacob Enterprises, Inc. DBA Invention Home.

Jacob Enterprises, Inc. DBA Invention Home website marketing approach was designed for only Jacob Enterprises to understand. We the inventors could not have any communication or association with any interested party, manufacturers or any type of advertising while being involved with Jacob Enterprises, Inc. DBA Invention Home. When we started a full marketing campaign on behalf of the project, Carey Reitmiller called us and complained to us by saying that “I don’t know what you and La Tretha are doing but I don’t want our company name out there like that.” That’s when I wonder to myself why was that when all the time we were suppose to be promoting the project together and that’s what they were being paid for.

Carey Reitmiller and/or Jacob Enterprise representatives would give occasional evasive follow-ups on website interests supposedly or where to look at potential interested manufacturers supposedly.

Jacob Enterprises, Inc. DBA Invention Home filed a provisional on our behalf but took no further action or gave no further instructions to us from that point which leads us to believe that they were trying to make us lose our rights on purpose because they never contacted us to inform us that we had 12 months to get a non provisional application filed and this is what we were paying them for as part of a service. After we found out that we were not getting the services that we paid for and we eventually had to file everything on our own, do our own marketing and advertising all over the world, that’s when we decided to stop all business transactions with Jacob Enterprises, Inc. DBA Invention Home and request all monies back in full. Up until this point they may have thought we were playing but we really do want our money back, we want it then and we want it back now.

According to Jacob Enterprises, Inc. DBA Invention Home they told us they had the in a drawer for over 4 months with no transaction circulation, so it turns out that the first 4 months they were being paid for services they were doing nothing at all, no progress whatsoever, but let them tell it and we’ll get the popcorn, the violins and the tissue. According to the CEO/President Russell Williams that is his reasons why the sat in the drawer for over 4 months but they had full access to the both of us and they made sure they had full access to the both of us when monies were being requested for services with no problem. As far as we’re concerned Jacob Enterprises, Inc. DBA Invention
Home should look at this project today, as well as their affiliate companies, they should have really thought a little deeper into the matter that we could have had a great profitable working relationship but they rather tell the public about their policies but they’re not there to help anyone ever. Now take a good look at our projects today and I’m most positive that they understand our theory now.

So could you please do us all a favor in between giving your rebuttle could you be so kind to send us payment in full because believe you me we’ve heard it all before.

Jerome W. Smith-Inventor
La Tretha E. Stroughter- Co Inventor