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2002 JUL 15 AM 8:37  
**COMPLAINT REGARDING INVENTION PROMOTER**

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office at the address given on the reverse side. Please type or write clearly.

Invention Promoter's Name: <sup>I.S.C.</sup> Mel Karpfen (Newark, N.J. office)  
Invention Promoter's Address: 217 NINTH ST.  
City Pittsburgh State PA Zip Code 15222  
Complainant's Name: Jeanne Buesing  
Complainant's Address: [REDACTED]  
City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
Customer's Name: Jeanne Buesing

**DOCUMENT REDACTED**

**WHAT IS YOUR COMPLAINT?**

**Exemption 6 FOIA  
5 USC 552(b)(6)**

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

[REDACTED]

Invention promotion services offered to be performed:

They promised everything - but did nothing. I received a lot of paperwork

Explanation of complaint between customer and invention promoter:

They kept asking for more money to get everything going. I'm out approximately \$10,000.00 and I have nothing to show for it.

I truly believe MR. KARPEN and the Patent Attorney, Kaarda & Assoc., South Dakota (whom was recommended to me by I.S.C) were involved in stealing my idea. When the Patent search was done - nothing similar was on the market. After they received all my money, then all of a sudden all kinds started showing up on the market. I have been made a fool of. How can they get away with this?

[REDACTED] and this has hurt quite a bit.

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**Exemption 3 FOIA**

**5 USC 552(b)(3)**

Signed:

[REDACTED]

Date: 7-8-02