COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter’s Name: ISC, (Invention Submission Corp.)

City: Pittsburgh State: PA Zip Code: 15232

Complainant’s Name: Mark Traum

City: Pittsburgh State: PA Zip Code: 15232

Customer’s Name: Mark Traum

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised: ISC, (Invention Submission Corp.)

Invention promotion services offered to be performed:

- Contacting companies including manufacturers, marketers, distributors, retailers and sales reps with inventions with the help of Invention Images.

Explanation of complaint between customer and invention promoter:

ISC, pages stated to me that there is no invention company like ISC they are the largest and the most experienced in the business to help your invention successful, teaching me to believe them because of their very clever verbal techniques.

They also informed me I signed up for the $500 Service Kit that would include above mentioned promotion services plus trademark management and inventory exposure to make my invention successful. This is the most expensive service package. It strongly stated that ISC only interested to take my money and had no intention of making me or any other customers money successful.

This company is also a company who is very clever in getting around the law in taking peoples money with no intention of making money for people. They use very sophisticated techniques in getting your trust. So time will pass you by but when 24 months were up they would simply never heard your case. This company is not only incompetent in trying to make your invention successful, they had no idea of making your idea or invention work or money.

I signed the official contract with ISC on Oct 10 1998 and it's due Oct 13 1999 and the only thing I have to show for it is a bag of files.

Signed ___________________________ Date: 01/10/03

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(b). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.