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## COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: JASON RATLIFF (412) 288-1300 EXT 1495  
 Invention Promoter's Address: 217 Ninth Street 1-800-591-1891  
 City Pittsburgh State PA Zip Code 15222-3506  
 Complainant's Name: EMMA DAVIS  
 Complainant's Address: [REDACTED]  
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Customer's Name: EMMA DAVIS

### WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

Intromark Incorporated

Invention promotion services offered to be performed:

Marketing for the purpose of trying to obtain a sale, negotiate contracts

Explanation of complaint between customer and invention promoter:

- ① - I am dissatisfied with ISC Services because I filled out forms for my Patent at the beginning, to also add my sons name on the Patent as the Second Inventor, which is not on my Original Patent that I received.
- ② - I now acknowledge that during ISC's Marketing Process, for my Patent, their efforts were unsuccessful and poor because ISC sent information of my product to companies not in my field not having any interest therefore, very much limiting and lowering its success rate.
- ③ - My representatives at ISC expressed a lot of enthusiasm and that my product was a good one and ~~well~~ would work through ISC's efforts.
- ④ - ISC Representatives also asked me (EMMA DAVIS) Did I know any company interest in marketing my product & never really kept a good open communication with me to let me know how the product was doing.

Signed: [REDACTED]

Date: 2-17-03

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.