COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: JASON RATLIFE
Invention Promoter's Address: 217 North Street
City Pittsburgh State PA Zip Code 15222-3546

Complainant's Name: Emma Davis
Complainant's Address: [Redacted]
City [Redacted] State [Redacted] Zip Code [Redacted]

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

Invention promotion services offered to be performed:

Marketing for the purpose of trying to obtain a sale, negotiated contracts

Explanation of complaint between customer and invention promoter:

1. I am dissatisfied with ISC Services because I filled out forms for my patent at the beginning. To add my name on the patent as the second inventor, which is not on the original patent that I received.

2. I now acknowledge that during ISC's Marketing Process for my patent the efforts were unsuccessful and poor because ISC failed to disclose any information of my product to companies not in my patent field. This is due to my fault, therefore, very much limiting and slowing the development of my product.

3. By my representatives at ISC expressed a lot of enthusiasm, and that my product was a good one and well worth work through ISC's efforts.

4. ISC representatives also helped me (Emma Davis) did not know any company interest in marketing my product but never really felt a good open communication with me to let me know what the product was doing.

Signed: [Redacted] Date: 2-17-03

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.