COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (571) 273-4294. Please type or write clearly.

Name of the Invention Promotion Company: InventHelp

Invention Promoter's Address: 217 Ninth Street

City Pittsburgh State PA Zip Code 15222-3506

Complainant's Name: Israel Johnson

Complainant's Address: [Redacted]

City [Redacted] State [Redacted] Zip Code [Redacted]

Customer's Name: [Redacted]

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

Invention promotion services offered to be performed:

Patent Attorney was supposed to call and contact me to discuss idea

Bill Package was removed after I asked for my money back.

Explanation of complaint between customer and invention promoter:

Company InventHelp promised a call from a Patent Attorney. Their disclaimer

is: "It is up to the Patent Attorney to call you, but they still charge

$305.00 for the service. Bill Package, which cost $160.00 was

received after I asked for my money back. Complainant is

awaiting response by the Patent Company, Universal Layman, regardless of me telling

them services were not performed and the Sales Representative, Dean

Koza, had the audacity to proclaim the work was performed and the

$12,000 fee to the next step what a joke. I have put in

writing I want my money back and basically the Bill Package agreed at my

house. They sent it back but I still want the $12,000 back that

was paid toward the services that were not performed.

Signed: [Redacted]

Date: 12/11/07

Burdens Hour: This form is for use to reduce the burden of the public. This information is used by 33 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the U.S. Patent and Trademark Office, Mail Stop Chief Information Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.