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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (571) 273-0170. Please type or write clearly.

Name of the Invention Promotion Company: Inventhelp
Invention Promoter's Address: 217 NINTH STREET
City PITTSBURGH State PA Zip Code 15222-3506
Complainant's Name: Israel Johnson
Complainant's Address: [REDACTED]
City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Customer's Name: Israel Johnson

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

on T.V.

Invention promotion services offered to be performed:

PATENT ATTORNEY WAS SUPPOSE TO CALL AND CONTACT AND DISCUSS IDEA
BIP PACKAGE WAS RECEIVED AFTER I ASKED FOR MY MONEY BACK.

Explanation of complaint between customer and invention promoter:

Company Inventhelp Promised A call from a Patent Attorney. Their disclaimer
is it is up to the Patent Attorney to call you, BUT THEY STILL CHARGE
\$305.00 for THE service. BIP Package which cost \$160.00 was
received after I ask for my money back. CONSTANTLY HARASSED
By THEIR PATENT company, Universal Payment, I regard less of me telling
them services were not performed And the Sales Representative, Dan
Romo, had the audacity to proclaim the work was performed and ask
for \$12,000 for the next step. What a joke. I have put in
writing I want my money back and received the BIP Package amount of my
house. I sent it back And I still want the \$500.00 back that
was paid toward the services that were not performed.

Signed: [REDACTED]

Date: 12/11/07