COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (571) 273-0170. Please type or write clearly.

Name of the Invention Promotion Company: Invention Submission Corporation

Invention Promoter's Address: 217 Ninth Street
City: Pittsburgh State: PA
Zip Code: 15222-3306

Complainant's Name: Craig D. Mueller

Complainant's Address: [Redacted]
City: Pittsburgh State: PA
Zip Code: [Redacted]

Customer's Name: Craig D. Mueller

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided.

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

TV and Yellow Pages

Invention promotion services offered to be performed:

Artwork, Patent completed, market my invention, place in the Innovation Tower

Explanation of complaint between customer and invention promoter:

First, they told me the time to receive my patent should take 6-8 weeks. It actually took 5 years. They waited 1-2 years to call me saying I needed to sign the patent application. I received my patent in May '04.

Second, I signed up for the optional invention show. They have two rooms, one for ideas not patented and one for patented products. They called me asking if I wanted to put my non-patented idea in the show (per wait until it was patented). I said wait. I found out in 2003 it was entered into the non-patent room.

Third, I have still not been notified my product has been patented. They were to re-send out my idea to all companies in their database. They have yet to do this.

Fourth, I have not heard from any company in their database. The only time I ever heard from IBC was if I needed to sign something.

Signed: [Redacted] Date: Dec 13, 2004

Burden Hour: 0 hours. U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time may vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the U.S. Patent and Trademark Office, Mail Stop Chief Information Officer, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.